



Museum Guide Role Description

Reporting to: Museum Coordinator

Job Purpose: welcome visitors and ensure a great visitor experience; give an overview of the story of George Müller, answering questions of history and of faith from those whose visit has spiritual significance for them.

Responsibilities:

- meet and greet visitors
- give a brief outline of the museum
- answer visitors' questions
- explain the role of prayer and faith in Müller's life
- answer questions from those who wish to explore their own Christian faith in relation to the story of George Müller
- some of our visitors occasionally ask for prayer – this role involves responding to this request
- serve in our small merchandise shop
- encourage visitors to complete feedback forms
- log museum visitor numbers
- contribute towards keeping the museum clean and tidy for our visitors
- help set up and clear away for school visits
- facilitate groups of children during school visits
- help with school holiday activities for families (e.g. crafts)
- occasionally usher at evening events (if available)

For the Museum Guide role, it is a genuine occupational requirement that the applicant is an active Christian.

This role will suit someone who:

- has good communication skills and can share the George Müller story with a wide audience
- can respond sensitively and pastorally to those whose visit is motivated by their Christian faith
- is willing to pray, when requested, with those visiting the museum
- has a positive, helpful approach
- is reliable and punctual
- is willing to work as part of a team
- is willing to learn
- is happy to take part in training

Müllers operates a safeguarding policy including safer recruitment. You may be required to have a DBS check and will be required to attend training.



What's in it for you?

- become part of a friendly team
- engage with this amazing story
- learn more about local history
- induction and training provided
- take part in volunteer and special events
- develop new skills and gain valuable work-related experience
- opportunity to meet new people

Application process:

We would love to hear from anyone aged 16 or over. To register your interest, please complete the Volunteer Application Form on our website and email or send it our Museum Coordinator: liz.ogborne@mullers.org If your application is successful there will be a very informal interview/chat.

If you have any questions or would like to discuss the different aspects of this role, do get in touch with Liz via email above or call 0117 9245001.